



A third-party payment service is like adding a lap to your relay race.

While these services often work just fine, it is also common that payments arrive after the due date or occasionally are sent to the wrong company. Additionally, there may be fees for these services.

My bank account shows I paid before the due date, so why am I getting a late fee?

If you are using a third-party processor, your payment is not applied to your electric account until it is received by Prairie Land. While the third-party processor charges your account immediately, they typically mail a paper check to your utility company, delaying the receipt of the payment by up to ten days.

The most affordable (TRULY FREE), safe and secure form of payment is SmartHub, Prairie Land Electric's online bill payment site. We also offer several other secure payment choices. For assistance, call 1.800.577.3323.



For more details, visit our website at
<https://www.prairielandelectric.com/third-party-bill-payment-services>

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