



CAUTION!

Third-Party Payment Services

Whether they intend to or not, sometimes our members end up using third-party services instead of paying their bill directly to Prairie Land. While these services often work just fine, there are also situations where payments have been sent to the wrong utility or have arrived after the due date.

The most affordable (TRULY FREE), safe and secure form of payment is SmartHub, Prairie Land Electric's online bill payment site. We also offer several other secure payment choices. For assistance, call 1.800.577.3323.



If you do choose to utilize a third-party payment processor, please be aware that they may charge additional fees and that the payment will not be applied to your electric account until it is received by Prairie Land. While the processor charges your account immediately, they typically mail a paper check to your utility company, delaying the receipt of the payment by 7-10 days.



For more details, visit our website at
<https://www.prairielandelectric.com/third-party-bill-payment-services>

