Understanding your Prairie Land Electric Disconnect Notice

Prairie Land Electric Cooperative, Inc.
PO Box 360
PRAIRIE LAND Norton, KS 67654

Prairie Land's general contact information

Office Hours: 8:00 AM to 5:00 PM, Monday thru Friday Office Phone: 785-877-3323 or 800-577-3323

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Customer's name and billing address

This area explains the

disconnect procedures.

Disconnect Notice and the

JOHN DOE 123 4TH STREET ANYTOWN, KS 12345-0000

DISCONNECT NOTICE

Account Number 0123456789 Statement Date: 1/01/2017 **Current Past Due:** \$100.00 30 Days Past Due: \$90.00 60 Days Past Due: \$80.00 90 Days & Over Past Due: \$70.00 **TOTAL DUE:** \$340.00 **DISCONNECT DATE:** 1/11/2017 **Last Payment Amount:** \$150.00

PAYMENT MUST BE RECEIVED PRIOR TO 8AM ON DISCONNECT DATE. NO FURTHER NOTICE WILL BE GIVEN. This area shows a summary of your current activity, this includes your account number, total due and disconnect date.

Important messages about your account.

Date service is to be disconnected

Meter number and address of service that is to be disconnected

DISCONNECT NOTICE

This Notice Requires Your Immediate Attention

This is a reminder that payment has not been received on your account. Your services are now delinquent and eligible to be disconnected. If you recently sent payment, please call our office at 1-800-577-3323 to verify your payment was received.

Past due accounts must be paid in full prior to 8 AM on the disconnect date or services will be disconnected without further notice.

If your service is disconnected, you will be required to pay all utility charges due, any and all applicable service fees, as well as a full deposit prior to being reconnected.

Once payment has been received for services to be reconnected, every attempt will be made to establish service by 4:30 PM. However, in some cases, due to time constraints, we may not be able to establish service until the following business day.

DISCONNECT DATE:

Last Payment Date:

1/12/2017

11/1/2016

The following service will be disconnected if payment is not received prior to 8AM on the disconnect date. No further notice will be given.

Meter Number: 123456789 ANYTOWN – 123 4TH STREET

Remember, Prairie Land offers multiple ways to pay your bill:

- Pay Online at www.prairielandelectric.com
- Pay-By-Phone by calling 844-241-0263 and following the automated prompts
- Pay By Mail Mail your check or money order with the payment stub. Please allow 5 days for delivery.
- Pay In Person Pay at one of our offices located in Norton and Concordia
 Both locations have drop boxes for after hour payments
- Automatic Payment Set up auto payments using your checking account or a debit/credit card.

Return Bottom Portion With Payment

Prairie Land Electric Cooperative, Inc. PO Box 360 Norton, KS 67654-0360

PAYMENT MUST BE RECEIVED PRIOR
TO 8AM ON DISCONNECT DATE.
NO FURTHER NOTICE WILL BE GIVEN.

 Account:
 0123456789

 Statement Date:
 1/01/2017

 Disconnect Date:
 1/11/2017

 Amount Due:
 \$340.00

Account number, the

Always return the bottom

portion of your bill with

Account number, the disconnect date and the total amount to avoid disconnection are printed here.

JOHN DOE 123 4TH STREET ANYTOWN, KS 12345-0000